

Meeting: Wolverhampton Health Scrutiny Panel

Report Date: 13th March 2013

Subject: Penn Hospital – Developments and Update

Presented by: Wendy Aston, Divisional Manger for Acute Services, BCPFT

Purpose: To inform Scrutiny on developments of the refurbishment project

Recommendation:

The HOSC is asked to note the contents of the report, in particular:

- The positive news that the £10m refurbishment of Penn Hospital is two-thirds complete.
- The first phase completed in December 2012 with the opening of the male ward.
- The second phase completed in February 2013 with the opening of the older adult ward.
- The Trust will continue to maintain on-going dialogue with stakeholders as the Penn scheme develops and is completed.
- The result of a consultation which has provided the names for the new wards at Penn Hospital.
- The construction company Kier Construction have been in contact with local residents and have to date received no complaints on their helpline.

1. Purpose and Background

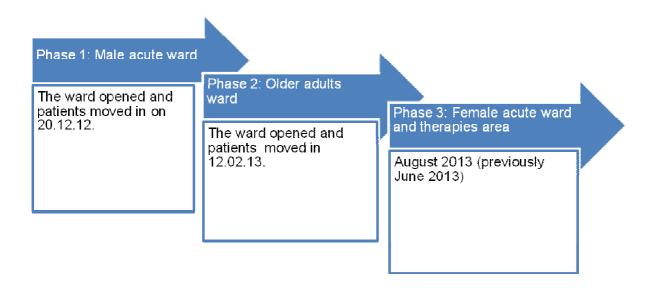
Further to the joint meeting in October 2012, this paper updates the HOSC on the redevelopment of Penn Hospital, Wolverhampton.

The Trust is carrying out a £10 million refurbishment of the hospital, to address CQC concerns about the safety and suitability of the premises for delivering inpatient mental health services.

A business case was developed for the project and funding of £8.5 million was secured from the Department of Health's capital fund. The remaining costs are being met by the Trust. Kier Construction is the supply chain partner for the project; they were awarded the contract via the Procure 21+ framework.

2. Construction timescales and managing the works

The project is continuing on budget and to the appropriate quality standards. Further to the last report submitted in October, two of the three wards are now open, with a revised completion date to Phase Three as follows:



Patients from Jasmine ward moved across into the new male ward on Thursday 20th December 2012. Patients and staff were visited by Chief Executive, Karen Dowman and Chairman, Bob Piper on Friday 21st December, who presented patients and staff with a hamper to mark the completion of the first phase of the £10m refurbishment project.

The second phase of the project marked the completion of the older people's ward. The new location offers accommodation for 16 service users, and provides additional space to promote a calm, therapeutic environment. The ward will cater for both male and female patients in separate areas and with separate facilities in order to comply with the Delivering Same-Sex Accommodation directive and to prioritise privacy and dignity.

Additional works were carried out during Phase Two of the project - the older adult ward move. Alteration was made to the room layout, to create a lighter dining room for patients. The lounge area and art therapy room were initially designed to be co-located, with the dining room as a separate area. After the changes, the dining room now overlooks the gardens and is adjacent to the living room. This will give a more relaxed and therapeutic environment for patients to take their

meals. The additional work has resulted in a minor delay which has moved the final project completion date from June to August. The delay, however, has not incurred any additional costs.

During the project, the Trust has not received any complaints from clinicians working in the hospital about any disruption. There has been slight disruption to car parking on the Penn Hospital site which has resulted in both visitors and staff parking in neighbouring streets. Kier has not received any complaints regarding the construction work.



The lounge area in the male ward

3. Communications and Engagement

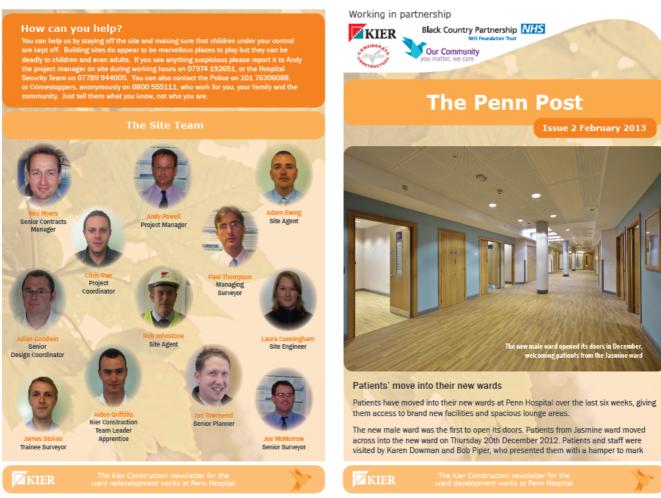
The Trust has maintained on-going dialogue with stakeholders throughout and will continue to do so as redevelopment of the Penn site nears completion.

As part of the on-going engagement with stakeholders, the Trust recently held a month-long consultation on the naming of the new wards at Penn Hospital. A long list of themes was presented to the Make a Difference Group (current and former services users and experts by experience), Wolverhampton Governors, and staff at Penn Hospital. From this, a short list of themes were selected and used for a wider consultation with all staff and Facebook, the social network site.

The consultation concluded on Friday 22nd February. The chosen theme for the new wards at Penn Hospital was: **Natural Habitats or Features – Meadow ward, Dale ward, Brook ward.** The male ward will be named Brook Ward, the female Dale Ward and the older adults ward, Meadow Ward.

Kier Construction distribute a newsletter (called The Penn Post) to update local residents on the work. Three editions have been delivered to homes in the area since the start of the works. They also provide a helpline for reporting any problems. Regular meetings between Trust officers and Kier are on-going to ensure that the construction works are managed efficiently and effectively.

Press releases are submitted to local media on the project and updates are sent out via the Trust's Facebook page and Twitter account.



The Penn Post, February 2013 edition

3.1 Penn Hospital History Project - update

The Penn Hospital history project, led by the service user group, Make a Difference, successfully held an exhibition from the 17th November to the 15th December 2012.

'Penn Hospital: The history of a healing space' was shown as an exhibition at Wolverhampton Art Gallery's community gallery space during November and December 2012. Members of the public were invited to attend and share their own memories and stories of Penn Hospital over the years. Those memories have been collected by the Arts for Health Co-ordinator and will be shared in the reception area of Penn Hospital.

3.2 Tours of the site

Tours of the site for stakeholders are being supported. Visits can be arranged via the Trust's Head of Marketing and Communications, Candy Passmore, on 0121 612 8136.